



# YKP E2E Support

Why fuss about IT when we can do it for you?  
Outsource your IT for less stress and more productivity.

YKP E2E Support takes the stress of IT away from your business, providing all the benefits of an entire IT department with zero hassle.

- Personal Account Manager & Technology Adviser
- Network Administrator
- 24/7 Monitoring
- Proactive Technology Management
- Reactive Help-Desk

No matter what your core business is, there's no denying that IT plays a crucial role in your day-to-day operations. What happens when your entire network goes down and you're waiting for it to be fixed? Your business suffers.

Technology may play second string in your business, but without it, your business would grind to a halt. You might have an IT provider who fixes problems as they arise, but wouldn't it be better to have a fail-proof IT strategy preventing such failures?

# Leave your IT worries behind with YKP E2E Support.

Say goodbye to IT headaches with YKP Systems comprehensive technology support package.



## Technology Steering

As the dedicated AM and IT adviser for your business, we provide the strategic planning and technology advice you need to achieve your business goals, increase efficiency and solve internal challenges. We're fully up to-date on industry regulations so we only recommend solutions that meet your compliance standards.



## Proactive Support

Unlike other IT vendors that assign 100% of their resources to reactive support, we prefer to spend our time more wisely. We identify root causes of problems to flag potential issues before they occur. Proactive 24/7 monitoring means we can provide fast responses; eliminating risks and improving your business continuity.



## Reactive Helpdesk

Be secure in the knowledge that you have direct access to a team of technical specialist available at the end of the phone whenever you need them. With our extensive, up-to-date knowledge base we fix your IT problems and answer all your "how to" questions fast, to avoid downtime and improve productivity.



## Network Administration

We perform technical analysis against your company standards to identify vulnerabilities in your systems and implement best working practices. With frequent monitoring, analysis and reviews, we reduce the need for reactive support and deliver administration services that offer scalability, sales trajectory and profitability.



For more information, contact YKP SYSTEMS



[info@ykpsystems.com](mailto:info@ykpsystems.com)



[www.ykpsystems.com](http://www.ykpsystems.com)